

BRAKE HOSE & COMPONENT SUPPLIES (PTY) LTD - WARRANTY

Product Warranty

1. Brake Hose & Component Supplies (Pty) Ltd. warrants the goods to be free from defects in material & workmanship for a period of one year. Subject to the following proviso:

BRAKE PARTS ARE SAFETY CRITICAL AND MUST BE FITTED BY A QUALIFIED MECHANIC. INCORRECT FITMENT &/OR PRODUCT APPLICATION COULD LEAD TO PREMATURE HOSE/TUBE/PIPE ASSEMBLY &/OR BRAKE PART FAILURE, RESULTING IN PROPERTY DAMAGE, SERIOUS INJURY OR DEATH.

2. In the event that the Product is unsuitable for its intended purpose, of poor quality, not in good working order, defective, sub-standard or wears out before the reasonable service life of the Product, Brake Hose & Component Supplies (Pty) Ltd will, subject to the limitations explained below:
 - a. repair the Product;
 - b. replace the Product; or
 - c. refund the price of the Product.
3. If Brake Hose & Component Supplies (Pty) Ltd is directed to repair the Product and, within 3 months after that repair, that repair is ineffective or a further problem with the Product is discovered, Brake Hose & Component Supplies (Pty) Ltd will then replace the Product or refund the price of the Product.
4. In order to obtain the remedies set out above, the purchaser of the Product must make use of Brake Hose & Component Supplies (Pty) Ltd's claims procedure, available from our website http://www.brakehose.co.za/pages/files/BHCS_Claims_Procedure_20110502.pdf or by email from admin@brakehose.co.za or call +27128030201.
5. The undertakings given by Brake Hose & Component Supplies (Pty) Ltd in (1) to (2) above are, in terms of the Consumer Protection Act 68 of 2008, only available for six months after the delivery of the Product to the purchaser of the Product.
6. Brake Hose & Component Supplies (Pty) Ltd will have the right not to provide the remedies set out above to the extent that the Consumer Protection Act 68 of 2008 does not oblige it to do so in the circumstances of a particular case.